

Withdrawal/Cancellation Information

Right of Withdrawal/Cancellation

You have the right to withdraw from this contract within 14 days without giving any reason. Similarly, in the case of a contract for the provision of services, if the performance has already begun, you are entitled to cancel the contract within 14 days without providing any justification.

The withdrawal/cancellation period expires 14 days after the day on which you, or a third party other than the carrier and indicated by you, takes possession of the goods.

If you wish to exercise your right of withdrawal/cancellation, you must notify us of your decision to withdraw from the contract by means of a clear statement (for example, by letter sent by post, fax, or e-mail) to the following address:

Löbest Kft., 2013 Pomáz, Toldi Miklós u. 28., email: info@lobest.hu

You may use the attached model withdrawal/cancellation form for this purpose, but it is not obligatory.

To meet the withdrawal/cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of Withdrawal/Cancellation

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back or hand over the goods to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.